



Certificate in Supervision Fall 2015

OVERALL EVALUATION SUMMARY

Total Evaluations Received: 30

Why did you enroll in the Certificate in Supervision?

- It was something my employer likes new supervisors to participate in
- After I was promoted to Assistant Branch Manager, my supervisor asked if I would be interested in receiving training
- My boss asked me if it sounded like something I will be interested in so I said sure; it met my expectations
- My supervisor asked if I would be interested in taking the class and I agreed
- The company I work for is experiencing rapid growth and I hope to soon be promoted to a supervisory position; I enrolled in this program to become familiar with the duties of a supervisor
- I want to be a better supervisor
- To grow and be exposed to managerial topics
- Because my employer thought that I need more information for the role I'm playing in the company
- Enrolled by my company and really have enjoyed and appreciated the info and opportunity
- To prepare for a management role at my company
- I recently moved to a supervisory position at work and my employer suggested it as a way to help make the transition
- Was required by my employer upon acceptance of a supervisor position
- It was offered at work at no cost to me; it my help in future promotions; I am in a supervisor position
- As a lead it was recommended by my manager
- To gain new insights into my role as supervisor
- My Employer enrolled me and I loved it!
- To better help solve problems with the employees
- To improve my supervisory skills, learn how to deal with difficult situations and difficult employees
- Because the basic skills that a supervisor should have and learn the challenges that I might face when I become a supervisor
- We received a training schedule and asked our employer if we could take the class to better manage our team
- I enrolled here so I would be able to build my resume and be able to compete for future promotions

- I enrolled because I am a supervisor for the first time and I wanted to pick up some best practices
- I had just become a manager and knew I needed help
- To better myself and to make myself a better supervisor
- My supervisor recommended it
- Supported by my company but eager to learn and grow in my career and industry as a coach and leader
- Further advancement in current and future jobs
- This was a job requirement and I found it to be very beneficial and informative; I enjoyed all the instructors

Did the program meet your expectations? *Yes* 30 *No* 0

How?

- I feel that I learned a lot from this program; it was very beneficial and informative
- Gave me lots of insight
- This is very new for me; any and all information was helpful
- I learned quite a bit about what is expected from a good supervisor; I also learned how to handle many situations that I had not encountered previously
- It touched on a lot of the topics that I deal with on a day-to-day basis
- Got to see different topics and explore different options of approaching
- I learned a lot of interesting things in each session that I can take back to work
- All the great info and experiences shared
- I expected a boring class with a lot of business buzz words; every class was interesting; the instructors were very good
- There are many general subjects and situations that you assume you will deal with; the course brought out good ways to respond to them as well as many others that had not been considered
- Exceeded expectations; was very engaging and I learned about relevant topics
- It was very well ran and enjoyable
- Learned a lot of things that I thought I already knew
- I have found several things that I have put into practice or will soon
- Lots of work examples that I learned about
- The great material and instruction
- All of the professors were very understandable and down to earth
- I learned everything that I would expect to learn here and more
- Absolutely; it was just what I needed and I have put things already in practice
- Taught valuable, practical information
- I didn't really have specific expectations beyond applicability to a supervisory role; all of the classes proved to be applicable
- The speakers were knowledgeable, interesting, and classes flew by
- Interactive course
- It gave me several guidelines and tips when it comes to dealing with problem employees and how to separate yourself from others in a positive way once you're in a supervisor position

Will you recommend the Certificate in Supervision to others?

Yes 30 No 0

Why?

- I think this is a good program, especially for someone without management education
- I feel that it was beneficial for me and it was worth the time and effort
- There was a lot of helpful information
- It is a great tool for learning about how to be a good leader
- Others will benefit from the class
- Network; learn about others' experiences; get to pick instructors' brains on their experiences and their suggestions
- Because I believe that any type of education toward making yourself more valuable to the company is beneficial
- Growing as an individual and being a good role model
- Everyone I know would benefit from at least one of the ten sessions
- It helped give me a good base to start from when starting my new position
- I have already recommended it because it is very useful and practical
- Very beneficial, great instructors
- Good quality course with lots of valuable information
- It was a very interesting class
- Great teachers!
- The great instructors who care that you understand the material
- I already have to our other supervisors at my company.
- I have learned so much and I want to encourage those who do not have supervision experience who want to become supervisors to take this class as this class gave me the basic tools that I think will be helpful
- To better benefit my employer and employees
- If followed, this is an excellent class that will set the foundation for management to properly manage their employees
- I have already; we have a couple of new managers I have expressed a need; one is coming next session; I should get a finders fee!
- I feel that there are many people who can benefit from the practical teaching
- It had quite a bit of useful information
- Interesting and enlightening
- Great course work; very helpful for new supervisors and managers
- The more you know about what is going on in the work place, the better person you become
- It gives you the tools that you need to be the best supervisor you can be

How would you rate the materials in your notebook?

Very helpful 25 Somewhat 5 No Value 0

Comments:

- The materials in the notebook were helpful for class, and I'm sure I will flip through and

use these materials in the future

- Most of the material was helpful
- Maybe a little too many papers
- I will refer back to information in the book when needed
- I might go through the notebook in the future to remind me of the things I learned in class; however, I found that I didn't use the notebook in class very much
- It was nice to have all the slides in the book to be able to follow along
- Love the practice – not just having to sit and listen
- Well put together – a lot of information
- Most things were simple and to the point; not a lot of fluff just for volume sake
- Probably most helpful if notes were taken
- I will definitely go back to this book when I become a supervisor
- Kept from having to get distracted writing a bunch of notes and could just write extra tidbits
- Lots of things about the law I didn't know

How have you benefited from the Supervision Program?

- I learned a lot about delegation, problem solving, and legal issues in the workplace
- I feel that I have a better grasp on everything that being a manager entails; I have learned how I need to act and how I need to treat my employees
- I have changed some of my ways of looking and doing things
- I have learned that there is much more to being a supervisor than I had previously thought; I also learned that I am very excited about becoming better
- Exposure, networking, realizing I'm not the only one facing certain situations
- Hearing others' experiences and the mentoring of others
- I feel more confident with my leadership and management capabilities
- I understand my managing personality better and am better prepared for situations as they come up
- It has helped me deal with people day –to-day and get a better understanding of my role
- I have learned a lot and feel more qualified to be in a supervisor position
- I believe it has made me a stronger leader
- Watching my supervisor work and seeing how I would solve the problems
- Learned to deal with different personalities
- Learned to be more patient and less judgmental
- I have learned strategies, knowledge, and basic skills of supervision
- Building better communication skills and getting the correct tools to lead our team to be successful
- I learned quite a bit about what I can and can't do, as well as what is appropriate in certain situations
- I have already used some of the information in my new role
- It's helped me to really evaluate my leadership style and think about things I can change
- In day-to-day work I've been able to apply some of the knowledge already – especially problem solving; thinking of the steps was helpful

- I would love to take additional classes
- Implementing lessons from weekly classes
- I believe that I have become a stronger leader

Do you have a comment about our program that you would like to share with us?

- I enjoyed meeting others from different companies; good networking as well
- Have really enjoyed these classes and all the great speakers and the information shared; will continue to help with my job and fellow co-workers, all for the better
- This was fantastic
- Having different instructors that have slightly different views was interesting
- I was surprised on how well I liked the program; it wasn't just another class; it was engaging and relevant to the job
- I owned a business several years ago; I wish I could've taken a course like this before that; I had to learn a lot by trial and error; this would've been very beneficial
- It was a lot of fun
- Thank you for a great session
- I want to learn more
- Overall this has been an extremely enjoyable course and I look forward to enrolling future courses
- It was great; I am/or will be a better manager
- The program has been a great learning experience; I learned my strengths and the tools that I will need to be a strong and fearless leader