



**Certificate in
Supervision
Fall 2014
XXXX Company**

OVERALL EVALUATION SUMMARY

Why did you enroll in the Certificate in Supervision?

- To improve my career opportunities and learn new work skills
- To gain more knowledge on leadership skills
- Was asked to enroll by supervisor
- Company provided leadership training
- My manager enrolled me knowing I love to learn and expand my knowledge
- To add to my toolbox of tools for managing people
- To take the opportunity for more training to better my supervision skills
- To learn a better way to deal with my employees
- To enhance my leadership capabilities
- I was nominated to attend but I am glad I was
- To gain knowledge into an area which I have limited knowledge; also, this does help to strength my résumé for future interviews
- To further my knowledge regarding leadership roles
- I was placed in this program as a potential supervisor in the future

Did the program meet your expectations?

- Very informative and all the teachers all knew their areas of expertise very well
- Opens my eyes to different ways of thinking
- Loads of exceptional information
- Very informative and made me see things in a different perspective
- It opened my eyes to understanding the employee on many different levels
- Gained more tools for managing people
- I've learned many tools to help manage employees
- The instructors and the materials were very helpful in training
- I learned a lot about different types of people; also how I approach situations
- I learned some about mistakes I have made in the past
- Far exceeded what I expected to learn
- The program provided access to a tremendous wealth of knowledge of the presenters; however, I found many of the lessons covered many items I studied in my Communication Degree
- I really enjoyed the input from all of the instructors and the opportunity to continue to learn

Will you recommend the Certificate in Supervision to others?

Why?

- A great class to be able to improve your work skills and how to learn to be a supervisor; also what to expect
- You should always be open to improvement in any way
- Fun and engaging class
- Very informational – helps build a foundation for great leadership
- Very useful and important info and tools
- The class is very informative and helpful in learning new ways to handle issues with employees
- Great programs and several things to learn and grow by
- I would gladly refer anyone who is interested in training in supervision to your program
- Any exposure to methods of success is of great value
- Even if a person is not going into supervision directly, it is all good information to help a company run better

How would you rate the materials in your notebook?

Comments:

- A lot of good information to look back on and return to from time to time
- Will come in use later
- Blake and Moutons managerial grid as an eye-opener for me on how I perform my job and treat others
- Useful through class; hopefully useful for recall in the future
- Many of them were not used due to time constraints
- The book work was helpful, however the experience of the instructors was the most helpful product in the classroom

If we could do one thing that would make the Supervision Program an even more positive experience, what would that be?

- Learn about our business and tailor lessons that would apply to what we do
- Longer/homework
- I think the generations session is outdated; there are not many traditionalists left in the workplace
- Make it longer ☺ More time with Hackett; maybe professional Facebook pages to allow for continued inspiration and growth
- More historical examples from the presenters would make a large impact

How have you benefited from the Supervision Program?

- Useful info to use and assessing my leadership style
- More than one way of looking at things
- Understanding the differences between employees
- Better communication with my team about goals and expectations
- It has made it easier to deal with issues that I have had since learning new practices
- Learned several things I've been doing wrong
- I have learned a lot; also, it has been nice to have things which I knew in my heart were right that society doesn't always sell be affirmed
- Being a part of a group during the sessions was eye-opening
- This program has brought some unexpected issues to my attention before put into practice

Do you have a comment about our program that you would like to share with us?

- Very good class
- Great class
- I really enjoy the instructors that teach these courses – lots of experience
- I have been in leadership positions before and have always done well and been called an effective leader, but the material/discussions/lectures have made me see where my short coming are as a leader
- Wonderful teachers and materials