



Certificate in Supervision Fall 2018

OVERALL EVALUATION SUMMARY

Total Evaluations Received: 38

Why did you enroll in the Certificate in Supervision?

- Was required
- A leader/ company signed me up.
- Promotion to supervision, requested that my company pay for classes.
- I recently became a supervisor and I needed to improve my skills.
- It was offered by my company and I wanted to get better at my job.
- My manager asked for me to attend and mentioned that all management/ supervisor roles take this class.
- My plate supervisor asked if I would be interested and I said yes because I would like to move up.
- To gain insight and learn to be a better learner.
- It was recommended by our G.M
- My supervisor asked me to improve my skills
- This is my first management position and this class was offered through my job.
- Enrolled to learn supervisory skills because I became a supervisor in May
- To learn
- To further training. Curiosity was gathered when CMD came to my campus in Solomon and I jumped at chance to come to your campus in Wichita
- I was given the option and figured it beneficial
- My boss took it a while ago and encouraged me to take it
- Asked by a supervisor as I will be moving to a supervisory role soon
- Recommended by coworkers. Working to close opportunity gaps
- Hired into the role of Director of Sales and marketing at KMH. My boss always recommends his Directors to take this course
- My Super asked me to take this course
- It was a goal on my performance review
- Possible promotion at current job
- My manager gave me the advice to better myself and advantage of class.
- It was setup in my plant foundation. A couple of managers go to class.
- First management position and wanted to improve upon myself and skills to be a better leader
- To become a better leader as well as discover new tools to use in my leadership position
- Worked asked me if I would

- Gain more knowledge and tips to make me a better supervisor
- For professional development, thinking of future carrier opportunity and growth
- Superior enrolled me
- My director attended this course and found it to be beneficial and thought it would be beneficial for me as a new manager as well
- I am transitioning into a supervisor role within my company
- I will be soon taking all as head of our graphics department.
- My supervisor wanted me to gain more knowledge on how to handle people
- Encouraged by my manager to attend

Did the program meet your expectations? Yes 38 No 0

- For the most part it was good.
- Very useful and relevant information. Likeable instructors.
- This program has been very informative with information that I believe I will be able use.
- **I wasn't sure what to do expect. I ended up taking back skills and techniques that I could actively use each week in my both my professional and personal life.**
- It helped me learn specific ways to improve leadership ability.
- It has helped me open my mind and how one approaches things. I know what steps to take when one encounters issues that we discussed in class
- There was a lot of good information
- Above and beyond and opened my eyes to different perspective on handling daily situations
- There is a lot of material with good information. That meets the job tasks of a supervisor
- **I gained a lot of knowledge of how to be a better manager as well as a great leader.**
- Gave insights on where and how you stand as a supervisor
- This was a more detailed course.
- It was filled with very useful information.
- Great for a first time supervisor like me.
- Excellent source of materials.
- **I learned so much about supervision and what to expect from my peers and associates. I think all supervisors should be required to take a similar training.**
- I think this class came with a lot of wisdom both from the instructors and from the individuals in the class.
- **Gave me a lot of goal ideas to better myself and my team.**
- There were many topics in the past few weeks that will be very useful in my career as a supervisor and may be when I move up to the leader.
- Real life situations and advice from professionals.
- Gave me new insights that I had not yet considered.
- **I have learned so much from this program that has already helped me in my job. After every class I have went back and told my organization how great the class was and what I learned.**
- I liked the variety of topics and speakers from diverse background.
- Didn't know what to expect at all so all was good.
- Every class was well structured and instructed by the best teacher/ experts.

- **It provided me with great perspective on how to prepare for and approach my new role.**
- It covered many aspects of what is needed to successfully lead a team.
- I learned how to deal with people in specific situation.
- The different subjects were all something that could be helpful in my career.

Will you recommend the Certificate in Supervision to others? Yes 38 No 0

- Best for someone very brand new to supervision, not someone who has been in it a while.
- For those willing to learn, they can learn a lot.
- This is a good class to take to develop supervision skills.
- It was very helpful especially for a new supervisor.
- It was helpful for my position.
- I have worked for manager and have heard stories from others on how their manager managed. I believe that anyone who is managing should go through this course.
- I learned a lot, I think others will to.
- It is a good course.
- It is necessary for an organization to be successful.
- It gives them the tool to improve in their job.
- With my past employment I feel like this would be great for them. Then have multiple managers that could benefit him this class.
- Very informative for basics and to advance in my position.
- Very informative and fun.
- I think its good training to have under my belt.
- **I felt that it was a good use of my time that added value to my company and career progression.**
- If already taken would be a good fresher course.
- Excellent material for new supervisors.
- Great instructors, great examples and great material to keep and review.
- I think this course would be great for any professional at any level in their career.
- There is a lot of information given that will help a new supervisor or even a assigned supervisor on how to handle issues that arise in the work place.
- Going to send both my supervisors in the spring. I think this will be very usable to their growth.
- Because like I said everything in this program, is stuff that can be very useful in being a supervisor or manager.
- Lots of valuable advice and lessons on how to deal with situations and leadership.
- Feel like new or seasoned leaders could always learn or refresh their skills sets.
- **It's amazing.**
- Very informative information with a lot of useful and practical advice from experts in the field.
- Many small learning tools that are useful that you don't even realize you needed to learn.
- I believe this is a great course for new supervisors or managers.
- It makes you really think. So many times I had the thought that my own boss should be taking these classes!

- Very interesting and kept my attention. Informational for short classes
- I believe that there is something that everyone could take anyway

How would you rate the materials in your notebook? Very helpful 31 Somewhat 6

- The notebook and additional notes I took during the class are things that I will be able to refer to for future generations.
- It was nice to have the slides and information available of take notes and reference each week
- It's a lot of information , but easy to get through if you high lighted or made notes to refer back.
- It will be a point of preference on my day to day operation
- Great content to refer back to the future situations for audience.
- The information pertains to my position
- Not as much detail as I would have liked
- Like to have something to look at and write notes on
- I have already found myself going back to review past sessions. Especially the session on communication and problem behaviors.
- I think it will be helpful to have a reference point after the class is over.
- Great foundation to build on! Thank You.
- I found myself mostly following the slides and trying to be engaged with the professors more than paying attention to the book.
- I plan to reference it.
- Great tools to continue to use.

If we could do one thing that would make the Supervision Program an even more positive experience, what would that be?

- I honestly cannot think of anything
- If possible extend it into 2 or 3 days instead of weekly. But it was nice being able to digest the information each week as well.
- More quesadilla days. More specific examples like session 9 and session 7.
- Nothing comes to mind.
- Smaller class.
- Having future access/contact in case of obstacles and or concerns.
- I didn't have any negatives
- I enjoyed meeting people from other industries and comparing points of view
- Online material as well as everything else
- N/A- I had a great experience!
- I enjoyed all the members of my group , but it might make sense to mix up the groups couple of sessions to get new perspectives
- More examples

How have you benefited from the Supervision Program?

- Picked up a few good tips.
- Found some new ways to lead and have a more successful team.

- **This class kind a ignited my desire to learn.**
- **I feel that I have gained new skills and insights into how to be a successful supervisor.**
- Session 9 was the most helpful to me. Learning about delegation and how and when to praise and correct.
- **Skills and techniques and how to apply them effectively. I am now thinking of what to do and how to do it, before jumping into it!! Learning the process and how to apply them.**
- Learned a lot of good techniques
- Different angles and takes on circumstances and how to tackle them
- **Yes I will be a better supervisor**
- Understanding where my weaknesses are and what can I do to be a better leader.
- Has explained my position in details. Detail to follow!
- I have been shown leadership technique and how to apply them.
- I am a new team lead and it fit my situation as well.
- I will be a better supervisor.
- Better delegation, knowing leadership style, root cause analysis.
- **I feel that I have become a more balanced leader and am able to look in the right directions. When questions or situations arises.**
- I have been able to see a different perspective in situations I have been in and understand better the corporate actions
- Yes
- Yes
- Yes
- I have learned a lot of practical advice that I will be able to apply on the job.
- I learned a lot of new tools and philosophy .
- Good training.
- Absolutely
- Yes I learned how to handle a difficult employee I have.
- I learned a lot about my leadership style as well as new ways to continue.

What did you like best about the program?

- It was a good combination of classes.
- Session 3, 6, 7, Dotty
- I enjoyed the opportunity to learn and the opportunity my employees paid for. I enjoyed my table mates. I am going to miss seeing them.
- The variety of presenters. Each topic, each week is relevant to what is needed for successful supervising/leadership.
- The ability to discuss difficult issues with table mates and the class.
- Interaction, great that the instructor didn't read from the book word for word.
- Interaction to all the speakers and students in the class.
- The food!
- Different experiences with common goals. Success
- I like the teachers and material.

- The speakers and the material. The speakers were wonderful and appreciated their experiences as well.
- Class participation and instructors specifying the class for all to understand
- Informative and interactive.
- Learning a wide range of helpful information.
- The variety of professors.
- The timing of the class worked perfectly with my schedule.
- Presentations by Hackett, Graham, Belt, Bebout.
- The instructors and learning their tips and tricks to supervision and management.
- The discussions within the class and at my table.
- Discussions
- Loved the discussion. I got to know more about the other people in the group.
- Knowledge and interest level of speakers
- Very knowledgeable instructors who were able to share their professional experiences.
- Even though I hate speaking in front of others I really appreciated all the exercises and the push to talk. It was a challenge for me and is probably one of the biggest things I take from the class.
- Variety of speakers.
- Variety of instructors/professors.
- The professors, environment and food!
- It made me think of things in a different light. Also brought up thoughts I already had on how things should work
- Don Hackett and Gerald Graham were awesome instructors. Kept my attention.
- Variety of topics

Do you have a comment about our program that you would like to share with us?

- I Keep up the good work. Wish I could take so many more classes.
- It was a great experience and I am utilizing what I have learned in the program.
- I loved every session and would attend future conferences!
- I think it's a very worthwhile program.
- Fantastic program for new supervisors and everyone else interested in leadership.
- **I thought this course hit all the specific issues and situations that a new supervisor will run into. I especially liked how instructors gave us textbook answers as well as personal advice and experience. They made it easy to take away what was needed to lead a successful team.**
- **Great content. Genuinely helped shape who I hope to be as a supervisor.**
- **Overall good program with instructors who are professional and just want to help you succeed in your career.**
- Nope