OVERALL EVALUATION SUMMARY

Total Evaluations Received: 38

Why did you enroll in the Certificate in Supervision?

- Was required
- A leader/ company signed me up.
- Promotion to supervision, requested that my company pay for classes.
- I recently became a supervisor and I needed to improve my skills.
- It was offered by my company and I wanted to get better at my job.
- My manager asked for me to attend and mentioned that all management/ supervisor roles take this class.
- My plate supervisor asked if I would be interested and I said yes because I would like to move up.
- To gain insight and learn to be a better learner.
- It was recommended by our G.M
- My supervisor asked me to improve my skills
- This is my first management position and this class was offered through my job.
- Enrolled to learn supervisory skills because I became a supervisor in May
- To learn
- To further training. Curiosity was gathered when CMD came to my campus in Solomon and I jumped at chance to come to your campus in Wichita
- I was given the option and figured it beneficial
- My boss took it a while ago and encouraged me to take it
- Asked by a supervisor as I will be moving to a supervisory role soon
- Recommended by coworkers. Working to close opportunity gaps
- Hired into the role of Director of Sales and marketing at KMH. My boss always recommends his Directors to take this course
- My Super asked me to take this course
- It was a goal on my performance review
- Possible promotion at current job
- My manager gave me the advice to better myself and advantage of class.
- It was setup in my plant foundation. A couple of managers go to class.
- First management position and wanted to improve upon myself and skills to be a better leader
- To become a better leader as well as discover new tools to use in my leadership position
- Worked asked me if I would
Gain more knowledge and tips to make me a better supervisor
For professional development, thinking of future carrier opportunity and growth
Superior enrolled me
My director attended this course and found it to be beneficial and thought it would be beneficial for me as a new manager as well
I am transitioning into a supervisor role within my company
I will be soon taking all as head of our graphics department.
My supervisor wanted me to gain more knowledge on how to handle people
Encouraged by my manager to attend

Did the program meet your expectations?  Yes  38  No  0
For the most part it was good.
Very useful and relevant information. Likeable instructors.
This program has been very informative with information that I believe I will be able use.
I wasn’t sure what to do expect. I ended up taking back skills and techniques that I could actively use each week in my both my professional and personal life.
It helped me learn specific ways to improve leadership ability.
It has helped me open my mind and how one approaches things. I know what steps to take when one encounters issues that we discussed in class
There was a lot of good information
Above and beyond and opened my eyes to different perspective on handling daily situations
There is a lot of material with good information. That meets the job tasks of a supervisor
I gained a lot of knowledge of how to be a better manager as well as a great leader.
Gave insights on where and how you stand as a supervisor
This was a more detailed course.
It was filled with very useful information.
Great for a first time supervisor like me.
Excellent source of materials.
I learned so much about supervision and what to expect from my peers and associates. I think all supervisors should be required to take a similar training.
I think this class came with a lot of wisdom both from the instructors and from the individuals in the class.
Gave me a lot of goal ideas to better myself and my team.
There were many topics in the past few weeks that will be very useful in my career as a supervisor and may be when I move up to the leader.
Real life situations and advice from professionals.
Gave me new insights that I had not yet considered.
I have learned so much from this program that has already helped me in my job.
After every class I have went back and told my organization how great the class was and what I learned.
I liked the variety of topics and speakers from diverse background.
Didn’t know what to expect at all so all was good.
Every class was well structured and instructed by the best teacher/ experts.
It provided me with great perspective on how to prepare for and approach my new role.

It covered many aspects of what is needed to successfully lead a team.

I learned how to deal with people in specific situation.

The different subjects were all something that could be helpful in my career.

**Will you recommend the Certificate in Supervision to others?** Yes 38 No 0

- Best for someone very brand new to supervision, not someone who has been in it a while.
- For those willing to learn, they can learn a lot.
- This is a good class to take to develop supervision skills.
- It was very helpful especially for a new supervisor.
- It was helpful for my position.
- I have worked for manager and have heard stories from others on how their manager managed. I believe that anyone who is managing should go through this course.
- I learned a lot, I think others will to.
- It is a good course.
- It is necessary for an organization to be successful.
- It gives them the tool to improve in their job.
- With my past employment I feel like this would be great for them. Then have multiple managers that could benefit him this class.
- Very informative for basics and to advance in my position.
- Very informative and fun.
- I think its good training to have under my belt.
- **I felt that it was a good use of my time that added value to my company and career progression.**
- If already taken would be a good fresher course.
- Excellent material for new supervisors.
- Great instructors, great examples and great material to keep and review.
- I think this course would be great for any professional at any level in their career.
- There is a lot of information given that will help a new supervisor or even a assigned supervisor on how to handle issues that arise in the work place.
- Going to send both my supervisors in the spring. I think this will be very usable to their growth.
- Because like I said everything in this program, is stuff that can be very useful in being a supervisor or manager.
- Lots of valuable advice and lessons on how to deal with situations and leadership.
- Feel like new or seasoned leaders could always learn or refresh their skills sets.
- **It’s amazing.**
- Very informative information with a lot of useful and practical advice from experts in the field.
- Many small learning tools that are useful that you don’t even realize you needed to learn.
- I believe this is a great course for new supervisors or managers.
- It makes you really think. So many times I had the thought that my own boss should be taking these classes!
Very interesting and kept my attention. Informational for short classes
I believe that there is something that everyone could take anyway

How would you rate the materials in your notebook? Very helpful 31 Somewhat 6
- The notebook and additional notes I took during the class are things that I will be able to refer to for future generations.
- It was nice to have the slides and information available of take notes and reference each week
- It’s a lot of information, but easy to get through if you high lighted or made notes to refer back.
- It will be a point of preference on my day to day operation
- Great content to refer back to the future situations for audience.
- The information pertains to my position
- Not as much detail as I would have liked
- Like to have something to look at and write notes on
- I have already found myself going back to review past sessions. Especially the session on communication and problem behaviors.
- I think it will be helpful to have a reference point after the class is over.
- Great foundation to build on! Thank You.
- I found myself mostly following the slides and trying to be engaged with the professors more than paying attention to the book.
- I plan to reference it.
- Great tools to continue to use.

If we could do one thing that would make the Supervision Program an even more positive experience, what would that be?
- I honestly cannot think of anything
- If possible extend it into 2 or 3 days instead of weekly. But it was nice being able to digest the information each week as well.
- More quesadilla days. More specific examples like session 9 and session 7.
- Nothing comes to mind.
- Smaller class.
- Having future access/contact in case of obstacles and or concerns.
- I didn’t have any negatives
- I enjoyed meeting people from other industries and comparing points of view
- Online material as well as everything else
- N/A- I had a great experience!
- I enjoyed all the members of my group, but it might make sense to mix up the groups couple of sessions to get new perspectives
- More examples

How have you benefited from the Supervision Program?
- Picked up a few good tips.
- Found some new ways to lead and have a more successful team.
• This class kind a ignited my desire to learn.
• I feel that I have gained new skills and insights into how to be a successful supervisor.
• Session 9 was the most helpful to me. Learning about delegation and how and when to praise and correct.
• **Skills and techniques and how to apply them effectively.** I am now thinking of what to do and how to do it, before jumping into it!! Learning the process and how to apply them.
• Learned a lot of good techniques
• Different angles and takes on circumstances and how to tackle them
• **Yes I will be a better supervisor**
• Understanding where my weaknesses are and what can I do to be a better leader.
• Has explained my position in details. Detail to follow!
• I have been shown leadership technique and how to apply them.
• I am a new team lead and it fit my situation as well.
• I will be a better supervisor.
• Better delegation, knowing leadership style, root cause analysis.
• **I feel that I have become a more balanced leader and am able to look in the right directions. When questions or situations arises.**
• I have been able to see a different perspective in situations I have been in and understand better the corporate actions
• Yes
• Yes
• Yes
• I have learned a lot of practical advice that I will be able to apply on the job.
• I learned a lot of new tools and philosophy.
• Good training.
• Absolutely
• Yes I learned how to handle a difficult employee I have.
• I learned a lot about my leadership style as well as new ways to continue.

**What did you like best about the program?**
• It was a good combination of classes.
• Session 3, 6, 7, Dotty
• I enjoyed the opportunity to learn and the opportunity my employees paid for. I enjoyed my table mates. I am going to miss seeing them.
• The variety of presenters. Each topic, each week is relevant to what is needed for successful supervising/leadership.
• The ability to discuss difficult issues with table mates and the class.
• Interaction, great that the instructor didn’t read from the book word for word.
• Interaction to all the speakers and students in the class.
• The food!
• Different experiences with common goals. Success
• I like the teachers and material.
• The speakers and the material. The speakers were wonderful and appreciated their experiences as well.
• Class participation and instructors specifying the class for all to understand
• Informative and interactive.
• Learning a wide range of helpful information.
• The variety of professors.
• The timing of the class worked perfectly with my schedule.
• Presentations by Hackett, Graham, Belt, Bebout.
• The instructors and learning their tips and tricks to supervision and management.
• The discussions within the class and at my table.
• Discussions
• Loved the discussion. I got to know more about the other people in the group.
• Knowledge and interest level of speakers
• Very knowledgeable instructors who were able to share their professional experiences.
• Even though I hate speaking in front of others I really appreciated all the exercises and the push to talk. It was a challenge for me and is probably one of the biggest things I take from the class.
• Variety of speakers.
• Variety of instructors/professors.
• The professors, environment and food!
• It made me think of things in a different light. Also brought up thoughts I already had on how things should work
• Don Hackett and Gerald Graham were awesome instructors. Kept my attention.
• Variety of topics

Do you have a comment about our program that you would like to share with us?
• I Keep up the good work. Wish I could take so many more classes.
• It was a great experience and I am utilizing what I have learned in the program.
• I loved every session and would attend future conferences!
• I think it’s a very worthwhile program.
• Fantastic program for new supervisors and everyone else interested in leadership.
• I thought this course hit all the specific issues and situations that a new supervisor will run into. I especially liked how instructors gave us textbook answers as well as personal advice and experience. They made it easy to take away what was needed to lead a successful team.
• Great content. Genuinely helped shape who I hope to be as a supervisor.
• Overall good program with instructors who are professional and just want to help you succeed in your career.
• Nope