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WICHITA STATE
UNIVERSITY
W. FRANK BARTON
SCHOOL OF BUSINESS



Center for
Management
Development

CMD

1845 FAIRMOUNT
WICHITA, KS 67260

Master Certificate in
OPERATIONS MANAGEMENT

7 Seminars

Check online for dates and
times: cmd.wichita.edu

CMD Training Room
Woodman Alumni Center
WSU Campus

Master Certificate
in Operations
Management is a
series of interactive
seminars designed
to provide skills to
improve efficiency
and quality output
of operations within
an organization.

➔ **MASTER CERTIFICATE IN**
OPERATIONS
MANAGEMENT

Ensure you have the skills to create and support
efficient stream-lined, lean processes for the delivery
of quality goods and services.



CMD Center for
Management
Development



WICHITA STATE
UNIVERSITY
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“I LEARNED TO ANALYZE WHERE WE CAN IMPROVE BOTH ON THE FLOOR AND IN THE OFFICE. MANY GOOD POINTS THAT HELP US THINK OUTSIDE THE BOX.”

— CE Machine, Wichita, Kansas

“THIS PROGRAM HELPED ME DETERMINE CORRECTIVE ACTIONS USING PROBLEM SOLVING TOOLS.”

— Globe Engineering, Wichita, Kansas

➔ **MASTER CERTIFICATE IN OPERATIONS MANAGEMENT**

This comprehensive certificate is designed to provide a solid foundation in operations management.

This certificate will ensure that you have the skills to help your workplace operate more efficiently. You will learn to manage business processes, cut waste, and improve supply chain performance. You will develop a solid foundation in operations improvement strategy that is applicable to both the manufacturing and service industry.

Substitutions/Cancellations/Reschedules: Substitutions are free and must be done prior to the start of the class or program. Cancellations or rescheduling must be received in writing and full refunds will be given up to four business days prior to the start of class. Any cancellation or reschedule submitted with three or less business days’ notice is subject to a \$35 charge on 1- or 2-day classes, and a \$75 charge on Certificate programs. No refunds after the first day of the class or program.

Wichita State University does not discriminate in its employment practices, educational programs or activities on the basis of age (40 years or older), ancestry, color, disability, gender, gender expression, gender identity, genetic information, marital status, national origin, political affiliation, pregnancy, race, religion, sex, sexual orientation, or status as a veteran. Retaliation against an individual filing or cooperating in a complaint process is also prohibited. Sexual misconduct, relationship violence and stalking are forms of sex discrimination and are prohibited under Title IX of the Education Amendments Act of 1972. Complaints or concerns related to alleged discrimination may be directed to the Director of Equal Opportunity or the Title IX Coordinator, Wichita State University, 1845 Fairmount, Wichita, KS 67260, 316-978-3187.

Required Seminars

Inventory and Supply Chain Management	1-day	\$395
Lean Principles	1-day	\$395
Operations Management Strategy	1-day	\$395

Elective Seminars

Complete four (4) seminars on this list:

Business Analytics: The New Competitive Advantage	1-day	\$395
Business Modeling & Data Analysis: Using Data to Make Better Decisions	2-day	\$899
Excel to Support Business Decisions	1-day	\$395
Forecasting and Capacity Planning	1-day	\$395
Influencing Without Authority	1-day	\$299
Managing Change in the Workplace	1-day	\$299
Solving Problems with Root Cause Analysis	1-day	\$395

For more information or to register

316-978-3118 • 1-800-992-6345

staci.bryer@wichita.edu • cmd.wichita.edu/om