

Dr. Sue Abdinnour



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**Ph.D. Operations
Management,
Indiana
University**

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**Master of
Science
Operations
Research,
Southampton
University**

In addition to teaching undergraduate & graduate students at Wichita State University, Dr. Sue conducts workshops and seminars for executives & employees from various organizations focusing on continuous improvement and lean principles. She has aided companies with major projects such as the redesigning of an assembly line and the implementatin of new technology.

Areas of expertise:

- Operations Analysis
- Operations Improvement
- Supply Chain Management
- Enterprise Resource Planning (ERP)
- Six Sigma
- Lean Principles

To learn more about these sessions or discuss your specific needs contact:

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➔ **ON-SITE & CUSTOMIZED
OPERATIONS &
ANALYTICS EXPERTISE**
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Ensure you have the skills to create and support efficient stream-lined, lean processes for the delivery of quality goods and services.



CMD : Center for
Management
Development



“I LEARNED TO ANALYZE WHERE WE CAN IMPROVE BOTH ON THE FLOOR AND IN THE OFFICE. MANY GOOD POINTS THAT HELP US THINK OUTSIDE THE BOX.” — CE Machine, Wichita

“THIS PROGRAM HELPED ME DETERMINE CORRECTIVE ACTIONS USING PROBLEM SOLVING TOOLS.” — Globe Engineering, Wichita

Sessions are customized to represent your industry, and your technology focus.

Operational tours are welcomed prior to the sessions to refine exercises and class discussions.

Simulations, games, templates and exercises fill the sessions ensuring understanding of the philosophy



➔ ON-SITE & CUSTOMIZED OPERATIONS & ANALYTICS EXPERTISE

These comprehensive sessions are designed to provide a solid foundation in operations management.

Ensure that you have the skills to help your workplace operate more efficiently.

Teach you to manage business processes, cut waste and improve supply chain performance.

Develop a solid foundation in operations improvement strategy that is applicable to both the manufacturing and service industry.

Curriculum:

- **Business Analytics: The New Competitive Advantage**
- **Business Modeling & Data Analysis: Using Data to Make Better Decisions (Excel experience needed)**
- **Forecasting and Capacity Planning**
- **Inventory and Supply Chain Management**
- **Lean Principles**
- **Leveraging Excel to Support Business Decisions**
- **Operations Management Strategy**
- **Quality Control and Six Sigma**
- **You choose the topic and CMD develops**