



Public Certificate in Supervision Fall 2019

OVERALL EVALUATION SUMMARY

Total Evaluations Received: 35

Why did you enroll in the Certificate in Supervision?

- My employer gave me the opportunity to enroll in this program and I was looking forward to it as a point of being promoted from supervisor to manager.
- My boss asked me if I was interested to take the program.
- I am transitioning into a supervisor role soon, and we thought it was a great idea to attend this program.
- To benchmark my gut feelings against the “book”. Also pick up a few tools for my toolbox along the way.
- Very good information provided by all instructors.
- To better myself as a supervisor. My previous boss had taken it as well.
- I was voluntold. But I have really enjoyed this program. Lots of useful and helpful information that I can apply for many years to come.
- To further my knowledge, understanding and ability in leadership.
- To improve my leading skills.
- My job enrolled me for certification and I’m so grateful that they did!
- My boss asked me to (glad she did). Great opportunity and learning experience.
- It was at the suggestion of my supervisor.
- To develop the skills I need to excel at managing people and further my career.
- To get a leg up on my supervisor career from the beginning.
- I am a first time supervisor within my company.
- I was wanting to refresh myself. Things are always changing and need to keep up to date.
- To continue to grow as an individual supervisor as well as grow my career.
- To prepare for the supervisor position that I just got.
- Recently took on supervisor position wanting to build on leadership skills.
- Job recommendation.
- The workplace enrolled me in this class.
- I learn how to be a better supervisor.

- This was suggested by my boss for my personal/ professional growth.
- To fine tune my leadership skills. Be a better leader.
- To become a better manager.
- To become a supervisor.
- Program used by my organization in the past.
- My supervisor attended this program and said it would be very useful in helping me become a better supervisor.
- Management asked me if I would be interested in attending. Very glad they did.
- To gain more knowledge in my supervisory role.
- Recommended by my supervisor.

Did the program meet your expectations? Yes 37 No 0

- I learn a lot.
- Going into detail on the struggles, aspects and components of supervision that you must pay attention to in order to be a successful supervisor/ leader.
- Provided me with great options and a strong foundation to get me off on the right foot to start my supervisor career.
- Several topics were extremely beneficial. The delegation session was my number one and “Assessing Your Leadership Style” session was my number two. Also, very high on my list was Dr. Belt’s evaluations session.
- Great in detail information and examples.
- Way more fun and interesting than I expected, learned more than expected.
- It covered so many topics, all relevant to any type of workplace and supervisor.
- A wide variety of topics were covered all of which felt like directly related to my job.
- Very informative about all the problems I have faced and how to handle the problem especially problem behaviors.
- It gave me more tools to use as a grow will with my company.
- Several things that have changed over the years as well as things I have forgotten over the years.
- The topics were applicable and realistic. The speakers were dynamic and informative.
- Able to see different perspectives.
- Learned a lot.
- It broadened my knowledge on a lot of material.
- It was very informative on so many subjects.
- I have been through 3 supervisor/ leadership courses in the last 15-18 years. This was by far more informative and in depth than any of the others.
- Good perspective.
- Each class offered information to deal with a lot of day to day issues.

- I learned a lot.
- Helpful information and specific scenarios. Group discussions bringing different ideas.
- Helped me learn tools to be a better leader.
- Opened my eyes to new perspectives. Got me thinking “outside the box”. Have learned a lot. Anxious to use.
- I was able to take multiple different things from each session.
- Been to many programs all very similar.

Will you recommend the Certificate in Supervision to others? Yes 37 No 0

- It is a great course to take, is an extension to us on the job training. It touches on a lot of topic that we may not think about beforehand.
- Makes you better at work.
- Yes, it gave very good insight on the different areas of supervision that some may oversee. How supervision is not only leadership, but a relationship that you need to maintain in the workplace.
- The program touches on many areas of being a leader/ supervisor. Lots of good information.
- I feel several of my fellow supervisors could use some pointers from all of these topics.
- Gives very useful information on how to deal with situation at your workplace.
- I’ve learned a lot of valuable information and tools to being a better supervisor!
- Very interesting and learned how to deal with and handle different situations.
- Yes, again, very helpful in a wide range of areas.
- This program helps lessen the steep learning curve of shifting into a supervisor role. It provides a solid baseline of knowledge to then build on with experience.
- It would help curve their bad behaviors they have developed because they didn’t know it was bad.
- It was a great class and learning experiences.
- There are a lot of different perspectives brought out and make you think.
- The program teaches you practical information that is not taught in traditional schooling.
- Extremely relevant information.
- Good to hear/ see other point of views and different approaches to situations.
- Helpful info.
- You will learn a lot of useful information.
- There is so much to learn that does not always get covered in the workplace.
- Great class, great information.
- A lot of good tools to pick up.
- I think all new leads/ supervisors or even anyone in a manager type role should invest in this class.

- I believe there is a lot of good information and lesson learned.
- This was very helpful in learning to be an effective leader.
- Any person looking at management should attend.
- Very helpful.
- If the opportunity arises I will mentor the course.

How have you benefited from the Supervision Program?

- A lot of good information, great professors. Information and situation that I will definitely use in my supervision role.
- I personally learned a lot and gained more insight in sessions 2, 3, 4, and 7. Listening and communication go hand in hand and I already catch myself being more aware of these areas. Delegating is hard but needed.
- Able to address issues more appropriately.
- I'm new to a role of leadership and this gives me a strong foundation to being my career.
- I learned my leadership style and how to combat myself. I learned how to better delegate and improved my communication skills.
- Gave me more knowledge, on how to deal with things at work.
- Learned a lot, and the cert will look great on my resume!
- Learned how to deal with and handle different situations and have several resources to access and revert back to.
- Learned relevant information helpful in everyday supervision – evaluations, difficult people, communication, etc.
- I feel more confident in my role and responsibilities as a supervisor.
- I benefited from these classes by understanding the root causes of problems and how to fix it from listening to write ups.
- Yes it was a great learning tool and had made me grow in the workplace.
- I look at communication and performance reviews in a whole new way.
- I have been able to communicate with my employees much more efficiently and effectively.
- I have focused more on my listening and communication and solving problems/ making decisions effectively.
- Made me step outside my comfort zone.
- I have gained a lot of knowledge. This will help me grow in my job.
- I feel like I am more aware of my actions at work.
- More tools in my tool belt.
- Each class has given me ideas and techniques to put in place every day. I will benefit as well as my team.
- I have learned a lot of helpful information.

- Different ideas coming together.
- It has helped me better communicate with my employees.
- Reminded me of what I already understand. Refresher for me.

Do you have a comment about our program that you would like to share with us?

- Very well organized program! These classes were spot on to what supervision and leadership is all about, thanks!
- Well put together program. Well taught on all levels. I've thoroughly enjoyed my time here and will miss the people and lessons. Great job.
- If you come to this program intending to learn and truly wanting to become a better leader, you will leave this program accomplishing those goals.
- Great program.
- So glad I was able to take this course! Can't believe how much it's helped me with different situations!
- Loved the class, loved the learning tools. It has taught me to do somethings different that I did not realize that I was doing wrong.
- I am very grateful that this program was available!!
- Very knowledgeable instructors.
- I just want to say thank you for providing this course.
- Definitely gave me a resource to pull from.
- Staffs is animated and makes each class fun and informational. I was also honored to be a part of Dr. Belt last class.
- I appreciate all the time that these instructors took to do this training. I found it extremely beneficial.