

“Exceeded my expectations. I really like the way that we jumped right into practical application case studies.”

- Daniel M. Goebel, Star Lumber

“I appreciate the culture of learning that CMD provides. The opportunity to learn from the excellent instructors, and also from my peers, is something I greatly enjoy. Networking with others in my class is a wonderful way to put my experiences into perspective. I often realize our challenges are more universal than we think.” - Christina Dew, INTRUST Bank

"I really enjoyed the courses & have utilized a lot of the material! I have more respect & dedication from my team. The teachers & staff at CMD are wonderful people. We will be sending some out team to CMD classes." David Larson, Reiloy

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BUILD YOUR INFLUENCE AND SUCCESS IN YOUR CAREER by developing and fine tuning your leadership abilities. The CMD Leadership Certificate helps you develop the skills and the educational foundation you're looking for to lead, motivate and succeed in the workplace. It gives you the opportunity to learn proven leadership practices needed to be a strong leader, build cohesive teams and develop excellence in others.

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Complete nine (9) seminars on this list:

- Communication Styles That Work
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- Essential Skills for Effective Leaders (*in-person and online*)
- Influencing without Authority
- Leadership, Change, Creativity & Innovation
- Mastering the Art of Essential Conversations
- Solving Problems with Root Cause Analysis
- Strategic Negotiations (*online format only*)
- Strength Based Leadership
- Thinking Strategically in Your Leadership Role



***For more information
or to register for a class***

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- Enhancing Your Customer Service Skills
- How to Delegate and Empower Your Employees
- Improving Supervisory Skills
- Leading Teams to High Performance
- Managing Time and Multiple Priorities
- Overcoming Negativity in the Workplace

LEARNING TO BETTER MANAGE and oversee people, responsibilities and resources is exactly what you need to continue your success at work. While earning your certificate you'll lay the fundamental groundwork necessary to manage others and gain the essential skills you need to handle the problems you encounter everyday. You will not only be developing your ability to take control of your work, but you'll also be building your future by continuing your education and remaining current on the most effective management principles available.

Substitutions/Cancellations/Reschedules: Substitutions are free and must be done prior to the start of the class or program. Cancellations or rescheduling must be received in writing and full refunds will be given up to four business days prior to the start of class. Any cancellation or reschedule submitted with three or less business days' notice is subject to a \$35 charge on 1- or 2-day classes, and a \$75 charge on Certificate programs. No refunds after the first day of the class or program.